



ANNUAL

REPORT 2022





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September 2023

HIGHLIGHTS



179,700 people reached with WASH activities



12,000 people reached with livelihood & food security support through Cash Voucher Assistance



5,130 People reached with Restoring Family Links services



7,117,501 People reached with health programming



4,776 People supported with shelter



Volunteer base - 7068



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ACRONYMS

AA	Anticipatory Action
BEC	Branch Executive Committee
CVA	Cash Voucher Assistance
DMMU	Disaster Management and Mitigation Unit
EA	Early Action
EDPs	Externally Displaced Persons
EWS	Early Warning System
IBF	Impact Based Forecasting
ICRC	International Committee of the Red Cross
IFRC	International Federation of Red Cross and Red Crescent Societies
NFIs	Non-Food Items
NS	National Society
PEC	Provincial Executive Committee
PNS	Partnering National Societies
RCCE	Risk Communication and Community Engagement
RCRC	Red Cross Red Crescent
RFL	Restoring Family Links
SDG	Sustainable Development Goal
SGBV	Sexual Gender Based Violence
UN	United Nations
UNICEF	United Nation Children's Emergency Fund
VAU	Volunteer Aid Unit
WARMA	Water Resource Management Authority
WASH	Water, Sanitation and Hygiene
WFA	Workplace First Aid
WFP	World Food Programme
WHO	World Health Organization
ZMD	Zambia Meteorological Department
ZRCS	Zambia Red Cross Society



FRANCKSON NGOSA

MESSAGE FROM NATIONAL PRESIDENT

Amidst varied internal and external headwinds, Zambia Red Cross Society remained resolute and used this as an opportunity to expand its operations aimed at immediate action to serve lives and livelihoods, and long-term programming. Increased activity in 2022 enhanced the National Society's relevance in the humanitarian field and increased visibility in the country and within the RCRC Movement. ZRCS grew its partnerships with line government ministries and other stakeholders within and outside RCRC Movement, and created more synergies and platforms for reaching more people who needed our support. The technical and financial support from IFRC, ICRC and PNs such as the Netherlands RC, Italian RC and German RC catalyzed our work. Volunteer base grew from 5,000 to 7086 while branches increased from 43 to 60 across the ten provinces of Zambia. This gives hope in the existence and relevance of ZRCS considering that volunteers are the backbone of the Society, who are always willing and ready to offer humanitarian service.

The Governing Board continued to guide the National Society in various ways. In enhancing efficiency, effectiveness and strengthening local action, the NS piloted a new branch model in 4 branches that saw deployment of Branch Administrators and implementation of Income Generating Activities.

We are determined to continue finding new ways to respond to the ever changing and increasing disasters and threats to humanity. This will be anchored on several transformations that will help create a stronger National Society and resilient communities. In so doing, we would be contributing impactfully and sustainably to the general welfare of society, especially for the socio-economically weak and last mile population, who need our support the most.



COSMAS SAKALA

FOREWORD BY ACTING SECRETARY GENERAL

The year had a cocktail of challenges and opportunities. Like other countries globally, Zambia continued to experience the Covid 19 pandemic which negatively impacted all sectors of society. Amidst various challenges, ZRCS mobilized itself to deliver the much-needed humanitarian services, directed mainly at addressing gaps in Maternal and Child Health, responding to Covid 19 pandemic, floods, food insecurity and institutional strengthening reaching out to over 7 million people across the country.

Our accountability has been on a positive trajectory as evidenced by unqualified audited reports over the years, including 2022. We will continue building the image for ZRCS through transparency in our work and accountability to both the people we serve and our funders, to become a partner of choice in the humanitarian field in Zambia. Thus, our focus has been on doing what is right and not what is easy.

To ensure that humanitarian aid reaches the vulnerable communities quickly and effectively, ZRCS embarked on digital and structural transformation which is work in progress. From 2022, one of our foci has been on expanding local resource mobilization to improve our liquidity and reduce donor dependency, so that we can create necessary conditions for ZRCS to become an organic institution that is able to survive in uncertain and unstable environments. We have been working on enhancing the NS visibility on varied media platforms to create more awareness of our work and capture the attention of potential partners and as a way of providing feedback to our funders.

2022 successes were anchored on cooperation and teamwork among all players; governance, management, staff, volunteers, and partners based on the understanding that “no one among us is stronger than all of us”. Failures recorded in the year were a learning point on what we could do better going forward.

ABOUT US

Zambia Red Cross Society is an Organization that was established by an Act of Parliament under the Societies Act Cap 307 of the laws of Zambia. The collective plan of action for the Society is to tackle major humanitarian and developmental challenges in the Country, with the Society being committed to saving lives and changing mindsets. The Society has been in existence since 1966 after taking over from the British Red Cross Society, two years after Zambia gained its Independence from Northern Rhodesia in 1964.

ZRCS' major role is to complement Government and International efforts of Local Agencies in providing humanitarian services to the most vulnerable and restoring dignity to victims of disaster, be it man-made disasters or natural disasters. The Society anchors itself on 7 Fundamental Principles. These Principles are the foundation for Red Cross Societies globally.

FUNDAMENTAL PRINCIPLES

Humanity: The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavors, in its International and National Capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace among all peoples.

Impartiality: It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality: In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Independence: The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Voluntary service: It is a voluntary relief movement not prompted in any manner by desire for gain.

Unity: There can be only one Red Cross or Red Crescent society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality: The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.



WHERE WE WORK

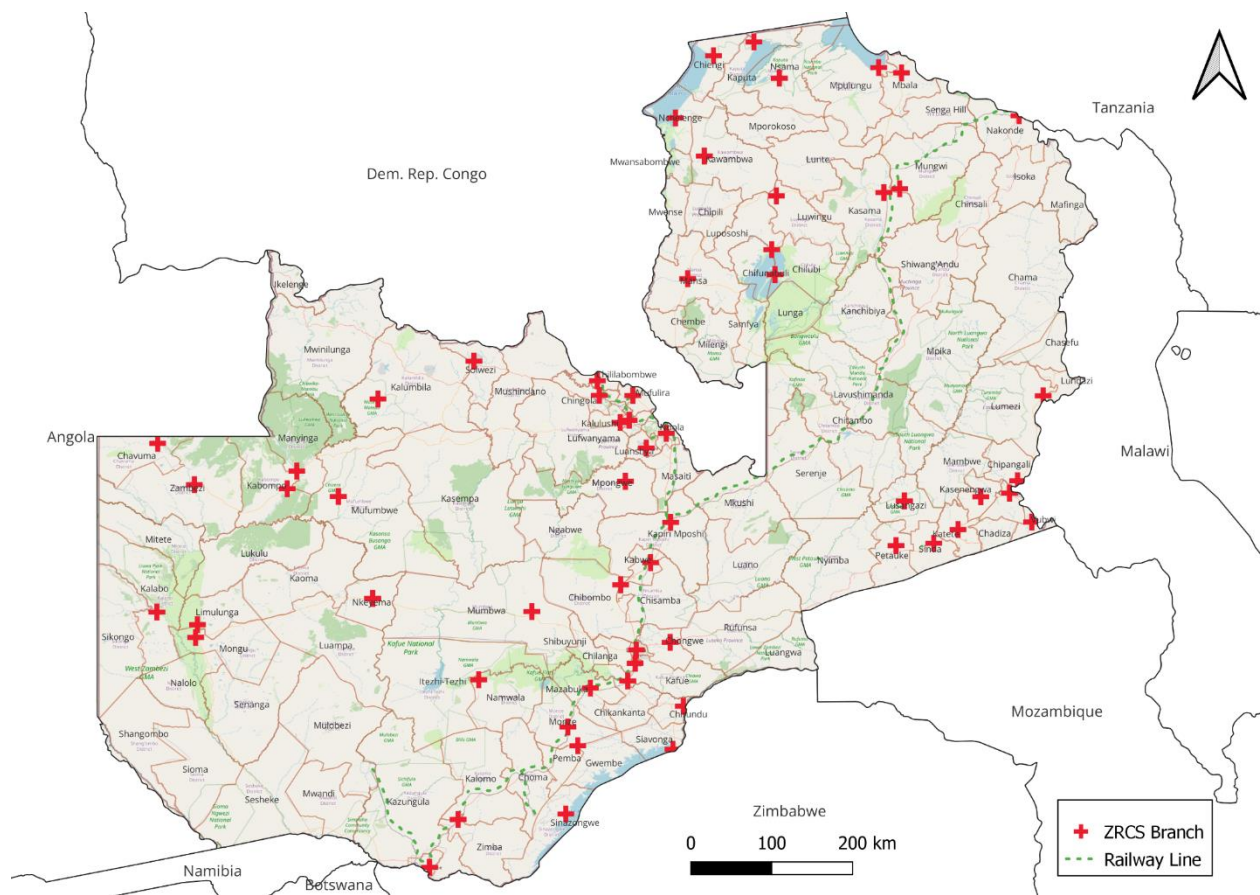


Figure 1: 60 Red Cross branches across Zambia

3. Disaster Response

3.1 Floods

Zambia experienced floods and the Zambia Red Cross Society responded aiming at addressing WASH, Health, Shelter, and Livelihood sectors. 648 households were assisted in Namwala and Ndola districts (500 and 148 households respectively).



Figure 2: Distribution of NFI in Ndola

In Namwala, a total of 500 Households were reached with unconditional Cash and Voucher Assistance (CVA) of K500 per month for 4 months.



Figure 3: Distribution of CASH to affected people in Namwala District



Additionally, the country recorded flooding in Chiengi District. ZRCS mobilized and provided non-food supplies, such as blankets, sleeping mats, and containers to 30 households while collaborating with DMMU at the national and local levels.

Figure 4: NDRT distributing NFIs to floods victim in Chienge

3.2 Food Security

ZRCS implemented a 4 months DREF project in Kalabo District targeting 6000 people (1000 Households) in Salunda, Lutwi and Lumei communities in its response to 2021-2022 food insecurity with CASH, health and nutrition, sanitation and dignity kits.



Figure 5: Cash distribution in Kalabo

4. Disaster Risk Reduction

ZRCS implemented various activities related to Disaster Risk Reduction in its quest to achieve its 2020-2025 strategic goals.

4.1 Pilot Programmatic Partnership (PPP) – ECHO and Response Preparedness 3 (RPIII) Projects

The NS, in collaboration with the IFRC and the NLRC, began full implementation of the 1-year Disaster Preparedness/Risk Reduction Project supported by the European Union under the European Commission Humanitarian Aid (ECHO) focusing on three pillars: Disaster Risk Management, Epidemic and Pandemic Preparedness and Response, and Cash/Voucher Assistance (CVA) and will be implemented in Mazabuka, Namwala, and Choma districts of Southern Province.

Zambia Red Cross Society (ZRCS) launched the Response Preparedness III Project with an intent to continue strengthening its response preparedness capacity and structures in coordination with key stakeholders at all levels (National, Provincial, Branch and Community). The project continued from where Response Preparedness II left by actualizing the work plan and prioritizing the following key components; Disaster Risk Management Strategy, Standard Operating Procedure, Emergency Operation Center, quality and accountability, safety and security and resource mobilization in Sinazongwe, Siavonga, and Gwembe districts.



Figure 6: Highlights of participants during the project launch in Choma

4.2. Enhanced Capacity Vulnerability Assessments (EVCAs)

ZRCS conducted the EVCA aimed at understanding the situation in the targeted district in terms of priority hazards, risks, exposure, vulnerabilities, capacities mechanisms, climate change mitigation, adaptation and resiliency strategies adopted by the local communities as a foundation for basing on several disaster response preparedness activities. To identify needs and gaps between current and desired conditions in ECHO and RPIII districts.

4.3. Readiness Activities

Conducted Readiness Activities for floods under the Early Action Protocol in Southern, Lusaka and Central provinces focusing on 3 districts- Kafue, Mazabuka and Mumbwa which were reported to be potentially at risk.

5. Population Movement Support

The NS continued to provide humanitarian services focusing on restoring family links under the support of ICRC and the following were the main activities carried out during the reporting period;

- Introduced RFL activities to stakeholders e.g., Commissioner of Refugees (CoR), Caritas, World Vision, Good Neighbors, World Food Programme, UNHCR to enhance collaboration.
- Trained RFL Officers on a new Case Management Database.
- 5,130 were reached with services for assistance and protection.



Figure 7: Phone call services to families that have been linked



Figure 8: Makeni Transit Centre reviewing new tracing forms, ZRCS & ICRC staff



Figure 9: Stakeholder visit to Mantapala Refugee Settlement

6. Enhancing Health & Welfare

6.1 Covid 19 Response

The ZRCS with support from the Netherlands Red Cross, and IFRC in collaboration with Ministry of Health, CDC, MasterCard Foundation and the Coca-Cola Foundation implemented COVID 19 response activities in 32 districts in Copperbelt, Western, Luapula, Eastern and Northern Provinces, focusing on Risk Communication and Community Engagement (RCCE), infection prevention, WASH, and demand generation for COVID 19 vaccination. Working with 2250 volunteers under health programming, the NS supported social mobilization and reached out to **7,117,501** people.



Figure 10: Launch of Saving Lives and Livelihood (SLL) project in October 2022

Conducted Sexual and Gender Based Violence (SGBV) activities during the 16 days of activism against Gender Based Violence in Chirundu District, through Radio programs, sensitization meeting with heads of department, community sensitization meetings with traditional/community leaders and the launch of the 16 days of activism against SGBV reaching out to a total of 18,830 people.

Commenced a new project dubbed **"Building Trust Project (BTP)"** which is supported by IFRC and a continuation of IFRC COVAX project was implemented in Choma, Mazabuka, Petauke and Katete.



Figure 11: ZRCS Brand Ambassador during a Covid 19 vaccination campaign in Chirundu District of Southern Province.

6.2 Water, Sanitation & Hygiene

ZRCS in collaboration with line ministries implemented various interventions which includes drilling and rehabilitation of boreholes, community sensitization, construction and distribution of handwashing facilities.

During the period under review, the National Society reached a total of **179,700** people with WASH programming.



Figure 12: Shows hand wash facility built at Solwezi Urban Clinic (Left) and Construction of a water well in Kalabo (Right)

6.3 Cholera Preparedness & Response

To enhance preparedness for cholera considering high risk of imported cases from the protracted cholera outbreak in the neighboring Malawi, ZRCS in collaboration with Ministry of Health and other actors in the multi-sectoral cholera elimination mechanism donated liquid and Granular Chlorine to Ministry of Health for prepositioning in high-risk districts: those sharing borders with Malawi.

In response to the outbreak, ZRCS activated a cholera Incident Management System (IMS) for internal coordination purposes. The National Society focused on community mobilization and sensitizations on cholera preventive and control measures. To raise awareness on the prevention of the outbreak, ZRCS aired radio programs on local radio stations where different stakeholders featured.

Additionally, to the 300 chlorine shippers, the NS distributed 120 shippers of chlorines in the hot spots in Kanyama, Matero and Mtendere townships, 3000 posters were printed and posted in designated areas such as schools, markets, stations, shops as a way to raise alerts on the outbreak. The NS through MOH trained 120 volunteers on hygiene promotion and later these were deployed in the identified hot spot areas to conduct health promotion activities to prevent the further spread of the outbreak.



Figure 13: Volunteers distributing chlorine in Mtendere community during cholera preparedness.



Figure 14: Volunteers collecting data during cholera intervention

6.4 Enhancing Maternal & Child Health

With the support of the NLRC, ZRCS commenced implementation of the second phase of the CBHR Project in Lusangazi District in the Eastern Province focusing on interventions towards reducing Maternal Neonatal and Child Health morbidity and mortality.



Figure 15: Shows a Project officer helping with data entry during Child Health in Sasu RHC

7. Partnerships

One of the main objectives of ZRCS's strategic plan is to strengthen strategic alliances. Improving the effectiveness of aid and disaster relief is seen to require collaborations with a range of stakeholders, such as government ministries, civil society organizations, and foreign agencies.



Figure 16: SG Enhancing partnerships with Public Authorities ZAF Commander



Figure 17: SG with the NLRC's Director during the extension of the Framework for Partnership Agreement

7.1 Commemorating of the 2022 World Red Cross and Red Crescent Day

Zambia Red Cross Society joined the rest of the global RCRC Community in commemorating World Red Cross and Red Crescent Day (WRCRD), under the theme “We are Humankind.”

On this day, ZRCS donated clothes and shoes to UTH children with special needs, offered mental and psychosocial support to mental health patients at Chikumbi facility in Matero and provided and variety of health care services such as checking of vitals, screening and medications to heal patients, cleaning some wards at Chianama hills hospital.



Figure 18: MHPSS Officer serving a special meal for mental health patients in Matero as part of commemoration of the 2022 WRCRD Figure 18: MHPSS Officer serving a special meal for mental health patients in Matero as part of commemoration of the 2022 WRCRD (left) ZRCS donates clothes and shoes to UTH children with special needs (right)

7.2 ZRCS Media Breakfast

ZRCS hosted a media breakfast to provides an opportunity to share important information about the mission, projects, achievements and to create a platform to establish and strengthen relationships with journalists and media representatives.



Figure 19: Shows participants at the building partnership with the media brunch event

8. Organizational Development

8.1 Staffing

Department/Project		M	F	Total
1	Administration	2	1	3
2	Support Services	11	7	18
3	Health and Care	10	7	17
4	PMER	2	1	3
5	Disaster	8	6	14
6	HD Lodge	4	2	4
7	First Aid	5	4	9
8	Branch Dev. (inc. BA)	3	1	4
9	Communications	1	2	3
10	Internal Auditor	0	1	1
11	Finance (inc. NL)	3	7	10
Totals		48	40	88

Table 1: ZRCS staffing as of December 2022

8.2 Enhancing Branch Capacity

ZRCS continued to implement the branch model in 4 districts, Livingstone, Kitwe, Chirundu and Solwezi which were supported with initial capital Income Generating Activities (IGAs) to enhance financial capacities at branch level.



Figure 20: Chickens ready for sell in Chirundu



Figure 21: Hammer mill in Kitwe

8.3 Board Induction

During the period under review the ZRCS Governing Board, Senior Management and Managers participated in the Board Induction held in Lusaka and held Provincial Scale-down Inductions in Lusaka and Copperbelt to enhance corporate governance.



Figure 22: Shows induction training of ZRCS board members

8.4 National Youth Camp

Youths held the first-ever National Youth Seminar in Livingstone with about 300 participants in attendance. The theme of the seminar was **“Together we are Unstoppable”**. This was used as a platform for the youths to enhance their understanding of their roles and responsibilities in the RCRC Movement and strengthen youth engagement and volunteerism at branches in Zambia.



Figure 23: National Youth Session in Livingstone

8.5 National Council

The NS successfully held the National Council meeting in Lusaka attracting 35 branches, 9 board members and representatives from ZRCS line ministries, IFRC, NLRC and IFRC. The purpose of the national council was to review and adopt the annual budget, to review all performance reports of the national society and to make key decisions for the progress of the NS.



Figure 24: 2022 National Council Delegates

8.6 Team Building

The Zambia Red Cross Society, in a bid to unite and motivate its diverse team hosted a Team Building Workshop and a festive closure, symbolizing the essence of unity and accomplishment where we acknowledge and celebrate the outstanding contributions of our dedicated team members.



Figure 25 ZRCS Team building at Chaminuka.



Figure 26 Awarded Staff 2022

9. Financing Humanitarian Work

9.1 Administration Support from Projects

Zambia Red Cross Society

(Registration number ORS/102/35/29)

Financial Statements for the year ended 31 December 2022

Statement of Income and Expenditure

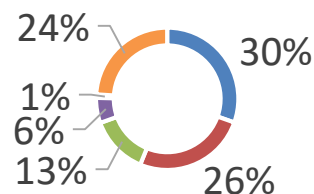
Figures in Zambian Kwacha	Note	Unrestricted National Society	Restricted Programmes	Total 2022	Total 2021
INCOME					
Income from partners	2	-	48,480,097	48,480,097	65,594,305
National Society income	3	4,947,736	-	4,947,736	3,290,607
Other income	4	7,854,361	-	7,854,361	6,689,675
Total grants and other income		12,802,097	48,480,097	61,282,194	75,574,587
EXPENDITURE					
Programme expenses	6	-	(48,480,097)	(48,480,097)	(65,594,305)
Personnel costs	5	(5,124,445)	-	(5,124,445)	(2,875,722)
Administration expenses	8	(15,483,793)	-	(15,483,793)	(4,567,330)
Total expenditure		(20,608,238)	(48,480,097)	(69,088,335)	(73,037,357)
(Deficit) / surplus for the year		(7,806,141)	-	(7,806,141)	2,537,230

9.2 Income from Partners

The National Society received ZMW 52,906,138.00 plus balance brought forward from 2021 of ZMW 9,837,315 from co-operating partners and spent ZMW 48,480,097.00 resulting in burn rate of 78%.

The NS realized administration support from projects in 2022 amounting to ZMW 2,783,356 compared to ZMW 3,158,093 in 2021. The reduction in 2022 was due to some projects closing off in 2021.

Income from Partners



- Income generating initiatives
- Administration support
- Government subvention
- Donations
- Branch income
- Other

9.3. Income from Income Generation Initiatives

Zambia Red Cross Society generated a total of ZMW 4,747,736 in 2022 through from income generating initiatives compared to ZMW 3,290,607 in 2021.

Other income consists of ZMW 2,783,356 administration support, Government subvention amounting to ZMW 1,437,780.00, Donations amounting to ZMW 615,003, Branch income amounting to ZMW 83,450 and other income & refunds amounting to ZMW 2,598,135 which comprises of Audit contributions, salary contributions.

9.4 Expenditure

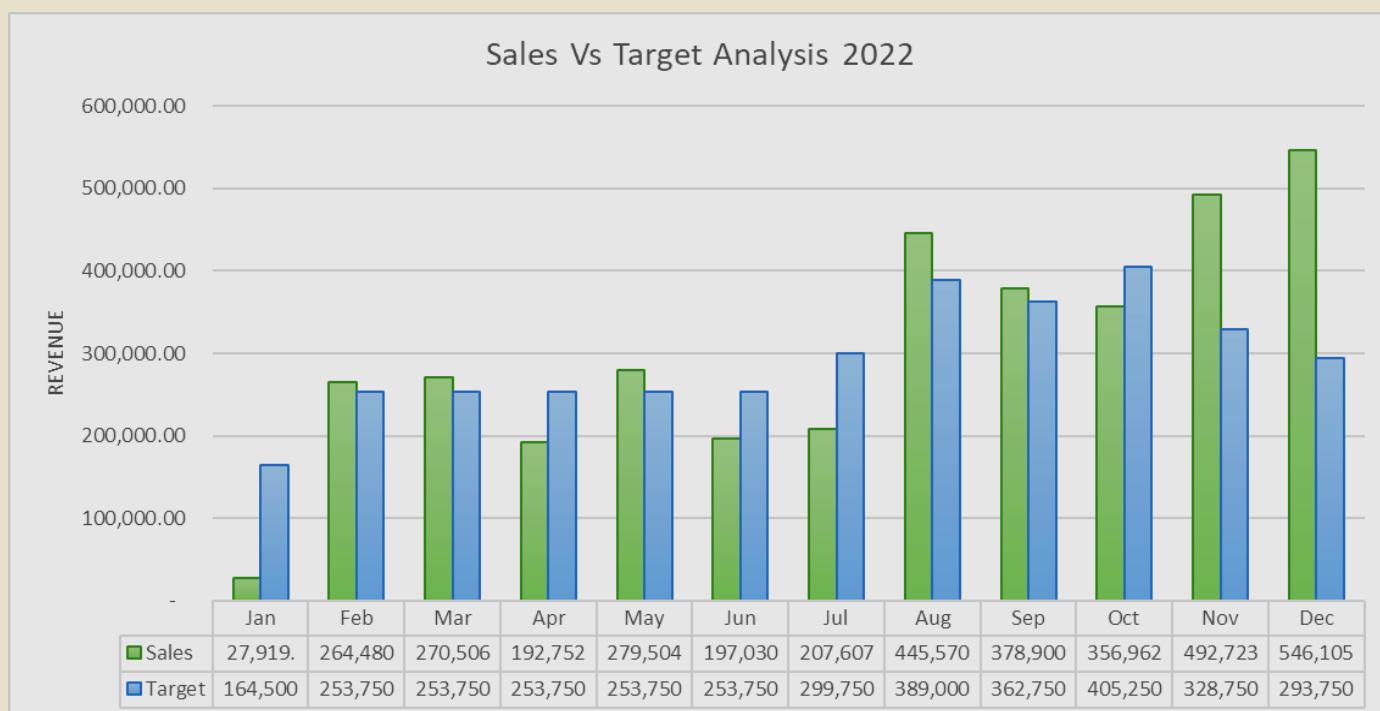
Zambia Red Cross Society incurred Administration expenses amounting to ZMW 15,483,793 in 2022 compared to ZMW 4,567,330 in 2021. The increase in administrative expense was due to legal suite judgement which started in 2013. To this effect, Zambia Red Society incur a loss of (ZMW 7,806,14)1 in 2022 compared to profit of ZMW 2,537,230 in 2021.

Zambia Red Cross Society (Registration number ORS/102/35/29) Financial Statements for the year ended 31 December 2022			
Statement of financial position			
Figures in Zambian Kwacha	Note	2022	2021
ASSETS			
Non current assets			
Property and equipment	9	14,021,111	13,601,308
Current assets			
Receivables	10	682,439	879,154
Cash and cash equivalents	11	14,270,785	9,348,447
		14,953,224	10,227,601
TOTAL ASSETS		28,974,335	23,828,909
Accumulated funds			
Deficit in general fund		(17,027,849)	(9,766,509)
Revaluation reserve		12,855,437	13,123,257
		(4,172,412)	3,356,748
LIABILITIES			
Current liabilities			
Payables	12	19,361,784	10,634,846
Deferred receipts	13	13,784,963	9,837,315
TOTAL LIABILITIES		33,146,747	20,472,161
TOTAL EQUITY AND LIABILITIES		28,974,335	23,828,909

9.5 Workplace First Training

The Zambia Red Cross Society remains one of the leading providers of First Aid services for the workplace through its Workplace First Aid Department. In line with the Factories Act, ZRCS trained over 3,000 people in first aid and other emergency response lessons, bringing in a total of K. 3,512,500, against the target of K.3, 657,160.25, from a variety of workplaces in Zambia. This marked the beginning of an unprecedented period of growth and success for first aid in 2022. The Revenue generated was 4% above projected revenue and 105% above 2021 levels.

Below is a snapshot of ZRCS's performance in terms income raised from First Aid services provision:



All the surplus income generated from workplace first aid training is utilized to help the Society fulfill its mandate of serving the most vulnerable members of our Society.



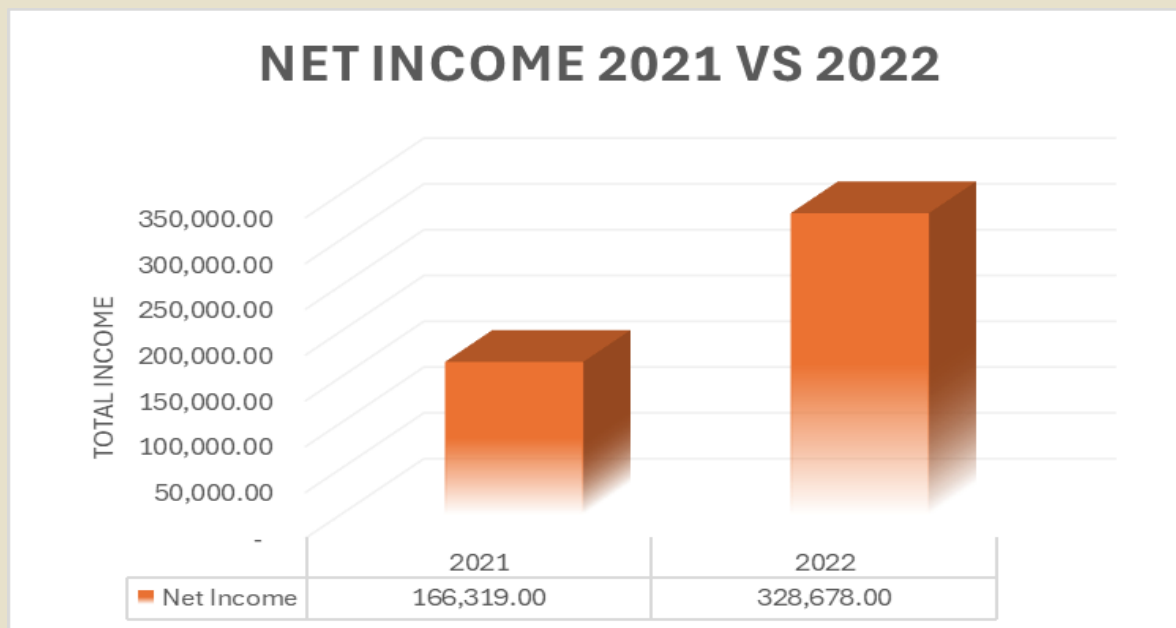
Figure 26: First-aid training session

9.6 The Henry Dunant Lodge Report

The Henry Dunant Lodge remains an important source of unrestricted income and core cost management for the NS. The business has remained steady and posted the same revenue levels this year as 2021 of just over ZMW 1,000,000.00.

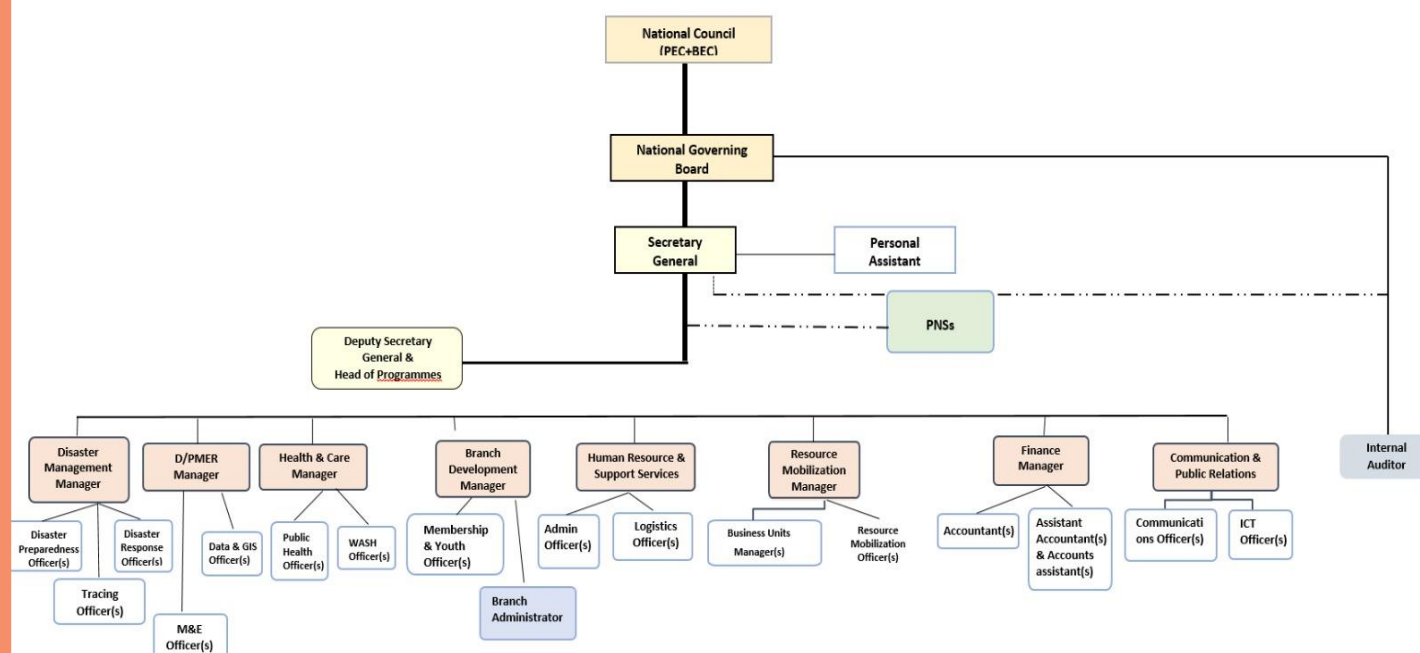
Net surplus levels increased by 98% in 2022 when compared to levels observed in 2021 due to reduced staff levels in 2022.

Below is a graphical illustration of this result:





The Lodge is also expected to undergo significant renovations in 2023 which are expected to further increase its income levels going forward.

Organization Structure



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Youtube: <https://www.youtube.com/@zambiaredcrosssociety5199> 

Facebook: <https://web.facebook.com/redcross.org.zm> 

Instagram: <https://www.instagram.com/zambiaredcross/> 

Twitter: <https://twitter.com/ZambiaRedCross> 

LinkedIn: <https://www.linkedin.com/in/zambia-red-cross-society-hq-a091a6271> 

Email: info@redcross.org.zm 

For First Aid: info.firstaid@redcross.org.zm 

For reporting any integrity matters use the Integrity line:

<https://ifrc.integrityline.org>

OR

Toll-free line 7373 (MTN Only) for feedback on our operations